

# Accelerating Insurance Operations with AI Form Extraction



## The Challenge

High volumes of varied certificates and forms must be captured quickly and accurately to speed claims and admin workflows; manual entry causes delays and errors.

## The Solution

GenAI to identify key fields and structure data for downstream use:

- Detect and extract relevant fields across diverse forms
- Validate and structure data for databases/workflows
- Auto-populate systems of record to remove hand entry

## The Results

- Shorter cycle times for claims/admin
- Improved data quality and throughput
- Smoother customer experiences

## Impact Delivered

- Faster form processing
- Fewer extraction errors
- Higher customer satisfaction
- Lower processing cost

## Solution Components

- AI field detection
- Structured data output
- Integrations to systems of record