

CriticalRiver helped a large manufacturer roll-out Oracle EBS to their newly acquired company, ensuring compatibility and business continuity

**The Customer**

The customer is a large and renowned Semiconductor manufacturing company with sales and services offerings across the world

Business Challenge

- Legacy platform (Job Scope) was used, hindering efficiency
- Understanding and migrating Job Scope business process into Oracle EBS
- Vertex tax system migration to EBS
- Ensuring business continuity during transition, migration

Solution Delivered

- Implemented and configured ASCP, SCM and Finance modules to simplify and automate processes
- Integrated Vertex tax system with Oracle EBS for newly acquired entity to be in consonance and ensure compatibility
- Analysis, Design and Development of all the major conversions, Interfaces and workflow to improve users' digital experience
- Deliver user manuals, end-user training
- Post-production support after Go-live

Impact Created

- Significant improvements in efficiency and productivity levels
- Optimum applications uptime empowered with faster time-to-market
- Operations and IT costs reduced drastically
- Enabled employees deliver enriched and enhanced digital experience to customers

Solution Component

Oracle E-Business Suite R12 (ASCP, SCM and Finance)
Vertex Tax Implementation and Integration with Oracle